

Bill's Berry Farm

Small Group Rental Frequently Asked Questions

Revised 9-5-18

1. How do I make a reservation?

Email us at info@billsberryfarm.com to request a date, time and location on the farm for your small group. We will answer you back as to whether your request date/time is available. When that is worked out you can print out the Small Group Rental contract we send, complete it as to the agreed upon date/time we discussed, sign it, scan in and email it back to us or snail mail it to Bill's Berry Farm, 3674 N County Line Rd. Grandview, WA 98930 Then be sure to go to our Groups page at www.billsberryfarm.com and fill in the online form to pay your deposit via credit card.

2. When are small group rentals offered?

Our Berry Park venue is now available every Saturday from mid May when we open for strawberries until the end of October.

Our Fire Pits in our Fall Park are available during our Apple and Pumpkin Festival Saturdays in September and Friday and Saturdays in October.

3. What times are small group rentals scheduled?

Berry Park: two hour blocks starting at 10:00, 12:30 and 3pm

Fall Park Fire Pits: two hour blocks starting on the hour. Last scheduled time begins at 4pm.

4. Where are the small group rentals located on the farm?

We have two locations on the farm for parties and groups.

- 1) The Berry Park - this area is in our nice grass lawn, not far from our two playgrounds, the animal farm, the barnyard train, our donut stand and bbq (offered most Saturdays). It is ideal for groups that include younger children who are attracted to these activities.
- 2) The Fire Pits - this area is in our Fall Park area and includes several size and price options. It is close to our FarmLAND and Corn Maze, Apple Slingshots, Squeeze-your-own apple cider, pumpkin patch and our 'Little Farmers' area for children age 4 and under. This location has a little something for all ages, but is especially great for groups that include older children, teens and adults.

5. What does a party rental cost at Bill's Berry Farm?

Our party rentals vary by location and size, and are as follows:

- 1) The Berry Park- \$30/hour and fits 25-30 people
- 2) The Fire Pits- Medium, \$30/hour and fits up to 15 people, Large, \$35/hour and fits up to 25 people, Extra Large \$40/hour and fits up to 40 people.

6. When is payment required?

\$30 deposit is collected via credit/debit card online at our website at the time of reservation. Balance is due upon arrival to the farm on the day of your event. Balance can be paid via cash or credit/debit card.

7. Is there an admission to the farm?

Yes! We do charge a general gate admission to the farm for anyone age 3 and over. \$7 for those ages 3 to 12 and \$9 for those ages 13 and up. Farm admission includes free access to all

farm activities at the farm. To see a list of those activities please visit our Activities page at www.billsberryfarm.com

8. Is there a parking fee?

No! There is no longer parking fees charged at our farm.

9. How do we check in and pay the party balance?

If you are renting the Berry Park you will check in and pay at the red Farm Store in the Berry Park.

If you are renting a Fire Pit you will check in and pay at the Concessions trailer in our Fall Park and get your fire pit assignment.

10. What is included with a small group rental?

A small group rental includes the following:

A separate, private group area for the time you have requested

Berry Park: 3 Picnic Tables, party area with a roof and cement floor, private grass area for games. In Fall only this area can have a tended fire pit with bench seating, marshmallows and roasting sticks upon request.

Fire Pit: 1 Picnic Table, Stump seating around the fire pit, straw bale seating on edge of party, a completely tended fire pit, marshmallows and roasting sticks
Area.

NOTE: we do not provide additional tables for food, but if you want to bring one from home you are welcome. We DO allow you to bring your own picnic or fire pit food from home for your groups.

11. What kind of food are we allowed to bring?

Please read and follow these guidelines:

- 1) Picnic/Potluck Foods from home: such as sandwiches, salads, veggies and dips, chips or similar foods (Please: no hot take out food from outside the farm)
- 2) Campfire Food: if you are renting a fire pit we also allow s'mores makings, hot dogs and fixings, and similar foods

NOTE: we do not allow any kind of gas or charcoal cookers and we do not provide power. Plan accordingly.

12. Can we get food from you?

Yes, we do offer donuts every Saturday at the farm and we often offer full or limited bbq, but not on all summer Saturdays, so please be sure to check on this before arriving.

On Fall Apple Festival Saturdays and Pumpkin Festival Friday & Saturdays we offer hot donuts and a full bbq. You are welcome to purchase food from us on those days, but be aware that both donut and bbq lines can get long in mid October (sometimes extremely long for donuts) so planning ahead will help you get food to your small group gathering on time.

For your convenience, you can make arrangements on the rental contract at the time of your reservation for the delivery of hot cocoa, fresh hot donuts, and Caramel Apples to your area so you do not have to wait in line to purchase these.

If you want to have us deliver lunch to your fire pit you might want to check out our Birthday Party Packages which include lunch.

13. Is there somewhere to keep our food cold?

No. If your food requires hot or cold keeping you will need to bring your own thermal containers

14. What about a child with allergies?

A child with allergies is under the sole care of the parent/host. We bear no responsibility in regard to food or environmental allergies. There is dairy, wheat, peanuts, soy and gluten in some of our concession items.

15. Can we bring decorations?

No, there is not time allowed before or after your gathering for decorating. If you want a birthday party with lots of decorations we suggest you look into our Birthday Party Packages which allow time for both set up and clean up of decorations.

16. Are there restrooms?

Porta-potties and wash stations are available at both the Berry Park and Fall areas.

17. What clothing is appropriate for the farm?

Please wear comfortable, temperature appropriate clothing with practical shoes for walking on uneven ground and getting around the farm. Summer can be hot and sun hats and sunscreen may be needed. Late fall days can be quite cool at times, so jackets may be appropriate.

18. Who is responsible for cleaning up our area?

You are responsible to leave your area in the same orderly condition as you found it. We especially ask that you take care of ALL your own garbage by disposing of it in the trash cans available in each area. We will wipe the tables between groups but be considerate of those coming after you and leave things cleaner than you found them!

19. What if my gathering goes longer than I thought?

While the farm is open all day and you are welcome to enjoy it with your group until closing, we ask that you are out of your reserved area ON TIME. This consideration of those who have reserved it after you is greatly appreciated! If need be, you can move your group out into one of our general picnic areas to finish your gathering.

20. What if it rains?

Weather can be unpredictable. Our Berry Park party area has a permanent cover over the table area, and we provide canopies or umbrellas for our fire pit table areas as weather demands it. No cover will be put above the fire pits. Please be aware that if wind is severe we cannot use the canopies/umbrellas. If the weather is very severe you are given the option of rescheduling your party (if there is an open slot on the calendar) or a full refund.

21. What if we have to cancel our gathering?

Before you book your small group please check your schedule and make sure that day is available. If you cancel two weeks in advance you will receive a full refund of the deposit. Any cancellation with less than two week's notice will forfeit their payment.

22. Are pets allowed at the farm?

Due to the Food Safety Modernization Act, no PETS are allowed at the farm. EXCEPTION: properly identified, trained and restrained service animals are allowed in the park areas only, not in the fields.

23. Where do we park and unload our supplies?

On a regular summer or September Saturday parking is not too crowded and you should easily be able to park in the parking lot nearest your area and unload your items. On busy days during Cherry season and October Saturdays the parking attendant will tell you where there is room to park. If the Berry Park lot is full, you may tell the attendant you have a small group gathering there and you would like to unload your items. You may then proceed to the loading zone near the gate of the park and unload your items and then return to park in the overflow parking where the attendant first directed you. This will necessitate a hayride shuttle from the parking area back to your area so please allow time for this.

24. Where do our guests park?

Please be sure that you tell your guests in advance where your small group is going to take place on the farm (either the Berry Park or the Fall Park Fire Pits). On less busy Saturdays they should be easily be able to go directly to that parking area and find a space. On busy festival Saturdays (during cherries and in October) they will have to park wherever the parking attendant says. This may be in an overflow lot that is not near the party and they will have to take a hayride shuttle to the party area. Please tell them to allow time for this by arriving at least 30-40 minutes early.

25. Do you provide table covering?

Our tables are in good condition (sturdy new plastic) and therefore we do not provide table coverings, but you are welcome to bring your own. We do ask that you refrain from taping table coverings to our tables, but use tablecloth weights or clips instead.

26. Will there be any other groups meeting during our reserved time?

Possibly. We have several group areas so that we can host several groups or parties at one time if need be, so it is likely that there will be others having a party near you.

If we happened to miss your question, please email Julie at info@billsberryfarm.com